

When our team helps someone find their dream furniture, it's a great feeling, and we hope you enjoy your furniture for many years to come.

Unfortunately though accidents do happen, ruining the appearance, and often through no fault of your own, but maybe a guest or sometimes a beloved pet.

Thankfully, many customers now choose Staingard Protect6 to look after their furniture, so should the unthinkable happen, Staingard Protect6 will put it right, saving you the costs and hassle of trying to resolve it!

## Staining from all household spillages, such as;

- All drinks - wine, coffee, cola
- All food stuffs including curry
- Cleaning products such as bleach
- All cosmetics
- Anything normally found in the home

## Accidental damage;

- Rips
- Tears
- Burns
- Scuffs
- Scratches
- Punctures

## Structural issues (after manufacturers warranty, typically 1 year) e.g.

- Broken or warped frames
- Faulty recliners or mechanisms including electrical components
- Seam separation, peeling leather, or faulty zips/buttons
- Loss or resiliency on foam and fibre cushions

## What is not included e.g.

- Damage before delivery or from commercial use
- Damage from fire, flood, or infestation
- General wear and tear or fading
- Misuse, neglect, or use of unapproved cleaning products



## How it works

- 1 Accidental Damage:** A spill, scratch, or defect occurs.
- 2 Contact Staingard Report** within 21 days at [staingard.co.uk](http://staingard.co.uk) or call 01244 888 658
- 3 Staingard Assess:** Their team evaluates your request and may offer you support, such as cleaning, repair or a credit note to spend on new furniture.